



## RESPONSIBLE SERVING OF ALCOHOL.

### HOUSE POLICY.

Management and Staff of Club Sunbury advocate that patrons, members and guests consume alcohol as part of a social activity, in moderation and whilst having fun at the Club. As a Club we have an obligation to minimize the risk of harm to individuals, our staff, other patrons and the wider community.

We have a responsibility to display best practice in terms of our serving of alcohol and to set a positive example to our staff and other licensed venues in the area by complying with and where possible, exceeding mandatory compliance requirements.

Below is the House Policy for serving of alcohol and patron duty of care:

1. Management and Staff have completed training in Responsible Service of Alcohol (RSA) to provide a complete understanding of the Liquor Licence and the Clubs responsibilities.
2. All Staff can insist on viewing ID aimed to stop minors from illegally drinking or being on premises without a responsible adult.
3. We do not engage in any irresponsible serving practises such as **shots, straight spirits** (unless served with ice OR splash of soft/water), jugs of spirits, shooters, lay backs or doubles that encourage rapid or excessive consumption. Staff will refuse service of these requests.
4. Our staff is fully aware of the RSA House Policy and will do their utmost to provide a safe environment, and to also identify any problems and intervene at the earliest stage.
5. Any anti-social behaviour (fighting, yelling, and swearing) will not be tolerated at any time and persons who do so will be asked to leave the venue by the duty supervisor.
6. Management reserves the right to refuse service and entry at/to the venue at any time.
7. Neat casual dress is required at all times.
8. All guests must either be signed in as a visitor (if they live outside the 5km radius) or be a member of the club to be on the premises.
9. Persons found to be consuming or distributing illegal substances to others will be reported to the Police.
10. No proof of age, no purchase. No proof of age, no entry
11. We do not serve intoxicated people NOR allow them to remain on the premise.
12. If a person is deemed intoxicated they will be asked to leave the venue. We will offer to call them a taxi and uphold our duty of care at all times.
13. Argumentative, quarrelsome or unacceptably behaved members or guests or visitors will not be tolerated and will be asked to leave the premise by the duty supervisor. Refusal could enact trespassing laws and the Police may be called to assist with removal.
14. Last drinks shall be called 30 minutes before close and the Bar closes 15 minutes prior to close of the venue. Only single drinks are permitted to be served at last drinks.

Policy Date: September 2016. Endorsed by the Nominee – Liquor Licence.